ecosystem RM

ECOSYSTEM FOR
ENTERPRISE RESILIENCE

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ECOSYSTEM FOR IT RESILIENCE MANAGEMENT

A platform that promotes IT resilience across your enterprise and across your delivery lifecycle. EcoSystem ensures resilience through an uplift in visualization, command & control, measurement, operational optimization and automation everywhere.

PROBLEM STATEMENT

Whether in Production (customer facing) or Non-Production (project facing), at the point a company enter a remediation situation they have already failed and are exposed to significant costs.

Considerations:

- The backbone of all business processes is the IT Fabric.
- IT incident are very common and unpredictable.
- Crisis & recovery is costing businesses Millions pa.
- Customers are unlikely to forgive a significant Production outage.
- Non-Production resilience shouldn't be forgotten as it impacts project timelines, delivery cost and "time to market".

CAUSES

Just some of the reasons organisations fail:

- Non Resilient Architectures
- Lack of Enterprise Visibility
- Recovery (not Resilience) Focussed
- No focus on Non-Production (delivery lifecycle)
- Too Manual & Error Prone
- Weak proactive operations

BENEFITS OF Ecosystem RM

A "configurable" engine that allows you to govern resilience objectives across your IT projects and in production. Benefits include:

+Reduction in Production Incidents

+Reduction in IT Project Incidents

+Avoidance of Business Outages

+Avoidance of Project Delays

+Recovery Cost Avoidance

+Resilience Visibility + Readiness

THE 5 PILLARS OF RM

Our EcoSystem RM solution provides the following key functions:

1. Resilience Modelling

   (Systems, Services & Processes)

2. Planning & Coordination

3. Stewardship & Metrics

4. Resilience Operations

   (Streamlined with Automation)

5. Measurement & Optimisation

Enterprise Resilience Management		Business Processes	IT Services	IT Systems
1. Resilience Modelling				
2. Planning & Coordination				
3. Collateral & Metric Stewardship				
4. Resilience Operations & Automation				
5. Status Accounting & Reporting				
Extensible Engine				

Evolve with EcoSystem
Govern > Measure > Standardise > Automate

HOW ECOSYSTEM WORKS?

EcoSystem is an **"extensible and Integratable technology"** based on a 4 Tier "GMSA" operating model that promotes enterprise transparency & control and ultimately leads to significant reduction on IT & Test Environment expenditure and an increase in IT Project productivity.

GOVERNANCE

Modelling your IT Systems, Services & Processes. Management of Resilience Risk & Metrics and Proactive Resilience Planning & Coordination.
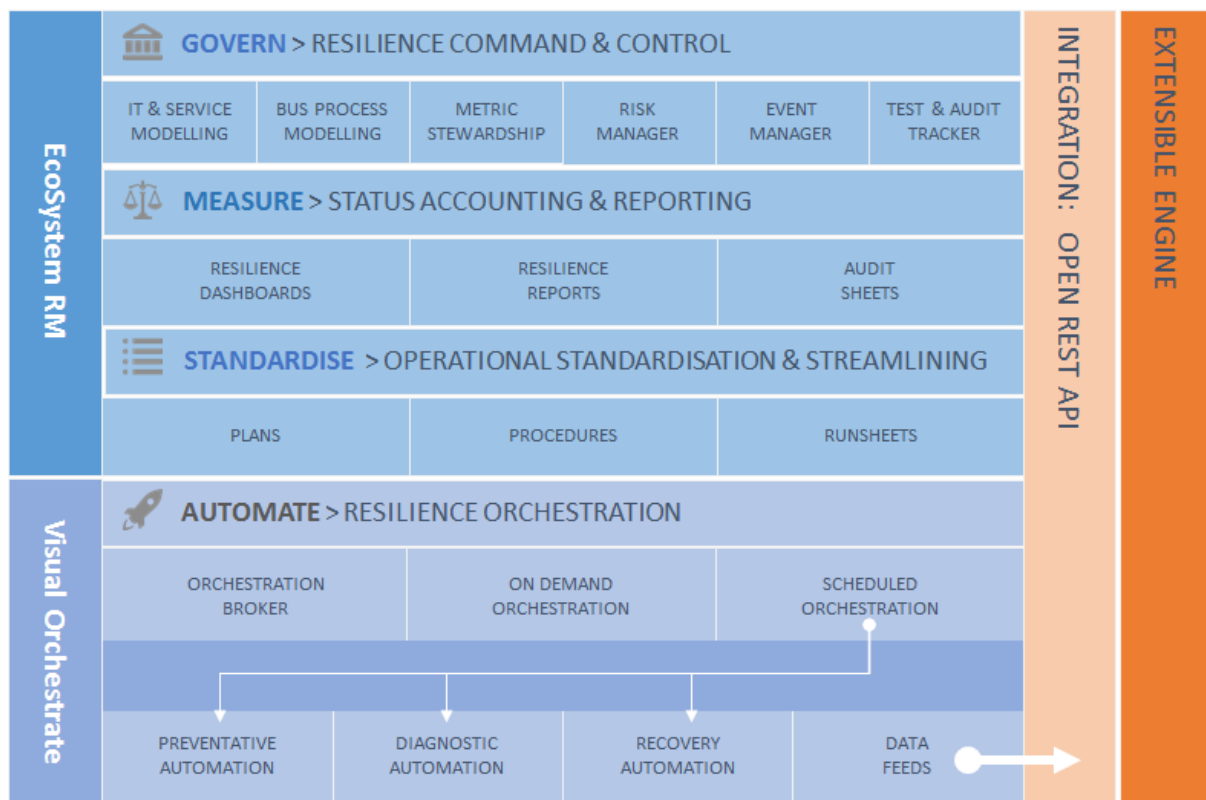
MEASUREMENT

Enterprise Status Accounting, Reporting and Audit by capturing holistic and integrated resilience information and data.

STANDARDIZATION

Standardization & Simplification of Operations through the promotion of consistent IT resilience practices and use of automation.

AUTOMATION

Streamlining of all IT Resilience activities through preventative, diagnostic & recovery automation and information integration.

EcoSystem RM

GOVERN > RESILIENCE COMMAND & CONTROL

| IT & SERVICE MODELLING | BUS PROCESS MODELLING | METRIC STEWARDSHIP | RISK MANAGER | EVENT MANAGER | TEST & AUDIT TRACKER |

MEASURE > STATUS ACCOUNTING & REPORTING

| RESILIENCE DASHBOARDS | RESILIENCE REPORTS | AUDIT SHEETS |

STANDARDISE > OPERATIONAL STANDARDISATION & STREAMLINING

| PLANS | PROCEDURES | RUNSHEETS |

Visual Orchestrate

AUTOMATE > RESILIENCE ORCHESTRATION

| ORCHESTRATION BROKER | ON DEMAND ORCHESTRATION | SCHEDULED ORCHESTRATION |

| PREVENTATIVE AUTOMATION | DIAGNOSTIC AUTOMATION | RECOVERY AUTOMATION | DATA FEEDS |

INTEGRATION: OPEN REST API

EXTENSIBLE ENGINE

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