

# THE RESILIENCE MANAGEMENT MATURITY INDEX

## INTRODUCTION

As part of uplifting your capability in the space of IT Resilience, it is necessary to understand your current capability and opportunities for improvement. In an attempt to help companies quickly identify their competence, the RMMi “Resilience Management Maturity Index” was built.

## IMPROVING YOUR RESILIENCE

Enov8 recommend the RMMi as a method of explaining core IT resilience considerations.

As part of their solution offerings, enov8 offer baseline assessments/workshops for:

- IT Resilience Management (based on the RMMi).

And specialist resilience transparency & governance platform:

- EcoSystem RM (IT Resilience Manager) built for the RMMi.

## WHAT IS THE RMMI?

The RMMi, Resilience Management Maturity Index is a rapid way to understand your IT Resilience capability subjectively and provide a platform for improvement. This assessment has been designed to quickly baseline an organization’s proficiency in this area by reviewing eight key dimensions (or 8 Key Performance Areas) and 24 associated key performance indicators.

## SCORING

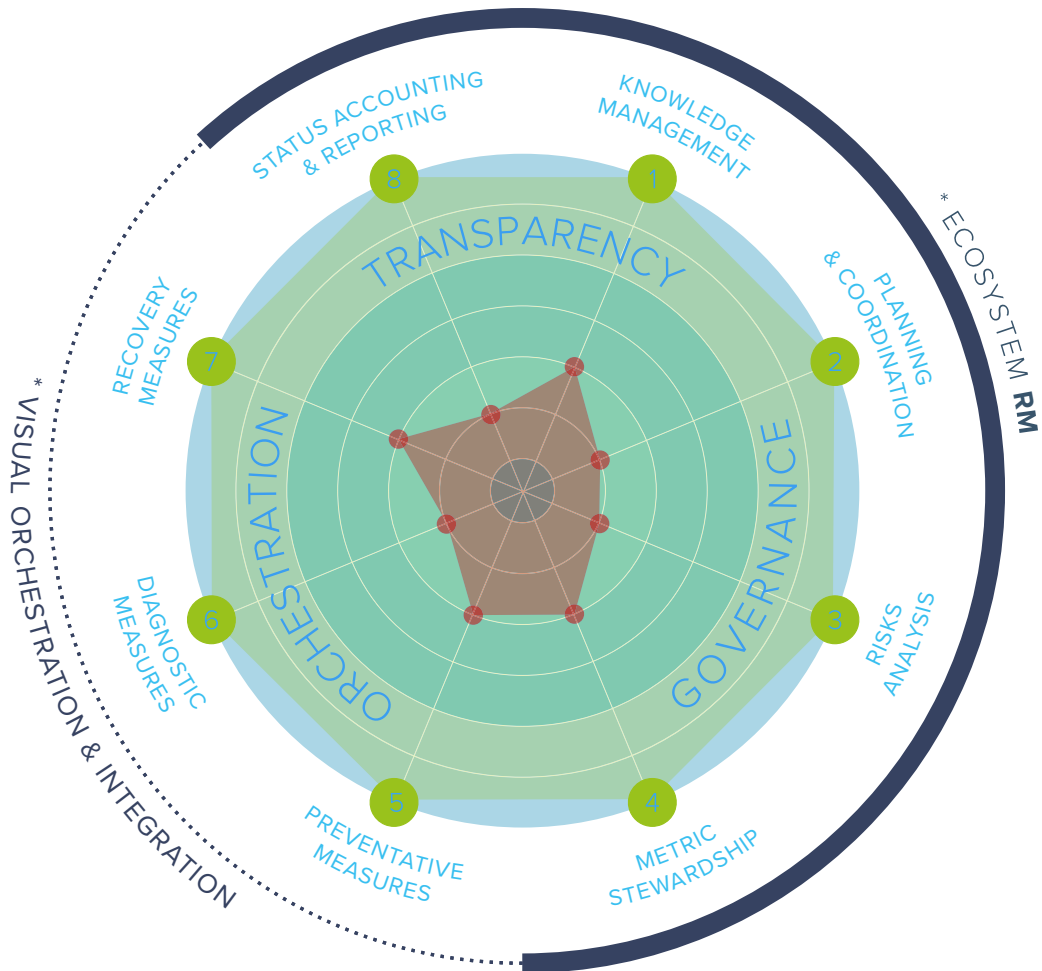
Score each of the System\* KPI as 0, 1 or 2

- 0** - Low Chaotic. Reactive and/or not maintained.
- 1** - Medium Defined. Proactive and Document/ Paper based.
- 2** - High Measured & Controlled. Tool/ Automation based.

*Note\*: For an enterprise score, simply average the scores of your key systems under management.*

*The assessment can be specific to one system, process of interest or across the enterprise.*

*Note: Each area has 3 KPI’s, allowing a score of between 0 (lowest) and 6 (Highest).*



● Typical Capability    ● With EcoSystem

### 01 KNOWLEDGE MANAGEMENT

- Understand Your IT Fabric
- Understand Your Business
- Understand Relationships

### 02 PLANNING & COORDINATION

- Resilience Analysis
- Resilience Testing
- Resilience Audit

### 03 RISK ANALYSIS

- Resilience Risks
- Threats
- Vulnerabilities

### 04 METRIC STEWARDSHIP

- Resilience KPIs
- Resilience Targets
- Resilience Actuals

### 05 PREVENTATIVE MEASURES

- Resilience Architecture
- Resilience Procedures
- Resilience Automation e.g. Security Tools

### 06 DIAGNOSTIC MEASURES

- Problem Identification
- Diagnostic Operations
- Diagnostic Automation e.g. Health Check

### 07 RECOVERY MEASURES

- Recovery Plans
- Recovery Procedures
- Recovery Automation e.g. Self Healing

### 08 STATUS ACCOUNTING & REPORTING

- Resilience Activities
- Resilience Maturity
- Resilience Trends